

FixRight — User Guide

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FixRight is a professional troubleshooting utility that wraps official Windows tools (SFC, DISM, CHKDSK, and Netsh) with a clean UI, safe rollbacks, and detailed logs. It can also assist with crypto wallet browser extensions by refreshing metadata, repairing cache issues, and validating RPC endpoints.

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1. System Requirements

Operating System	Windows 10 (21H2+) or Windows 11
Architecture	64bit (x64/ARM64)
Memory	4 GB RAM minimum (8 GB recommended)
Disk Space	200 MB for install; up to 2 GB temporary space during scans
Browser	Chrome, Edge, or Brave for wallet extension features
Permissions	Administrator rights required for repairs
Internet	Optional (for update checks & RPC tests)

2. Download Options

Installer (.exe) — Recommended: Guided setup, automatic prerequisites, Start menu integration, and clean uninstall.

Portable (.zip): No installation; extract to a folder and run the executable. Good for USB toolkits and restricted environments.

Download from the official links on the FixRight website:

- [/downloads/fixright-setup.exe](#) (Installer)
- [/downloads/fixright.zip](#) (Portable)

3. Handling Browser Download Warnings

Modern browsers may show a security prompt for downloaded executables. FixRight is code■signed and safe to keep.

Microsoft Edge / Chrome

- Click **Keep** (or **Keep anyway**) if prompted after the download starts.
- If SmartScreen shows a blue warning, click **More info** → **Run anyway**.

Why am I seeing this? New or infrequently downloaded files can be flagged by reputation systems, even when they are safe. Our binary is digitally signed and can be verified.

4. Installing the .EXE (Recommended)

- 1 Double■click the downloaded **fixright-setup.exe**.
- 2 If prompted by SmartScreen, click **More info** → **Run anyway**.
- 3 Approve the User Account Control (UAC) prompt by clicking **Yes**.
- 4 Follow the setup wizard. We recommend the default install location.
- 5 Finish the wizard and launch FixRight from the Start Menu or desktop shortcut.

5. Using the Portable .ZIP

- 1 Open the downloaded **fixright.zip** in File Explorer.
- 2 Click **Extract all...** or right■click → **Extract All....**
- 3 Choose a destination folder (e.g., Desktop or a USB drive) and click **Extract**.
- 4 Open the extracted folder and locate **FixRight.exe**. Double■click to run.
- 5 If Windows SmartScreen prompts, click **More info** → **Run anyway**.
- 6 For best results, right■click the executable and choose **Run as administrator**.

6. First Run & Permissions

FixRight uses official system commands for diagnostics and repairs. Some actions require elevated privileges.

- When prompted for UAC, click **Yes** to allow repairs.
- Restore points and backups are created before changes for safe rollback.
- No seed phrases or private keys are ever accessed. Wallet assistance operates at the OS and browser profile levels only.

7. Verifying Integrity (Checksums & Signature)

Every release is code■signed. You can verify the SHA■256 checksum and the digital signature.

Checksum: Compare the installer's SHA■256 with the value published on the FixRight website.

Example PowerShell:

```
Get-FileHash .\fixright-setup.exe -Algorithm SHA256
```

Signature: Right■click the installer → **Properties** → **Digital Signatures** tab.

8. Uninstalling FixRight

Open **Settings** → **Apps** → **Installed apps** (Windows 11) or **Apps & features** (Windows 10). Find **FixRight** and choose **Uninstall**. Follow the prompts.

9. Privacy & Data

FixRight does not collect personal data. Diagnostic logs and reports remain on your device unless you choose to export or send them for support.

10. Troubleshooting

Issue	Resolution
SmartScreen blocks the app	Click More info → Run anyway. Ensure you downloaded from
Antivirus flags the download	Some AV engines flag new releases until reputation builds. Add a temporary all
Installer won't start	Ensure you are on Windows 10 (21H2+) or Windows 11 and that you have adm
Portable mode won't run	Make sure you extracted the .zip before running FixRight.exe. Running from ins
Wallet features not working	Confirm your browser (Chrome/Edge/Brave) is installed and the wallet extension

11. Support

Email: support@fixright.tools · Hours: Mon–Fri, 9am–5pm

Resources: </docs/user-guide.pdf> · </docs/cli-reference.html> · </support/report>

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